

**OWNER INFORMATION SHEET:**

**Thank you for choosing Feather River Property Management for all your property management needs. We know we will meet all your expectations and look forward to a long and productive relationship.**

**New Owners:** If you would like to set up your ONLINE OWNER PORTAL. Please provide us a valid email address to get you started. Please email information to kimwood@featherriverpm.com. Once we get you registered, you will receive an email with your username, a temporary password, and instructions on how to login to the portal.

**Current Owners:** Please log in to your ONLINE OWNER PORTAL. Browse your options and see if we can help online first. If you are still in need of assistance, please email kimwood@featherriverpm.com or call **(530)674-2780.** If you have not set up your portal, please follow the directions for our new owners and we will gladly set you up.

**After hours emergency:** Please call **(530) 671-8699,** and we will do our best to resolve any issues promptly.

**OWNER PORTAL ALLOWS YOU THE FOLLOWING**

 **View your financials/expenses/payments**

 **View and track maintenance request submitted by your tenants**

 **View specific property reports/statements**

 **View any tasks or inspections performed on your rental**

 **Submit request(s)**