

**CURRENT RESIDENTS:**

**Feather River Property Management truly appreciates you as a tenant. We hope by providing you the following information will help make your residency and communication with us as seamless as possible.**

**New residents:** If you would like to set up your ONLINE TENANT PORTAL. Please provide us a valid email address to get you started. Please email information to [kimwood@featherriverpm.com](mailto:kimwood@featherriverpm.com). Once we get you registered, you will receive an email with your username, a temporary password, and instructions on how to login to the portal.

**Current residents:** Please log in to your ONLINE TENANT PORTAL. Browse your options and see if we can help online first. If you are still in need of assistance, please email [kimwood@featherriverpm.com](mailto:kimwood@featherriverpm.com) or call **(530)674-2780.** If you have not set up your portal, please follow the directions for new residents and we will gladly sign you up.

**After hours emergency:** Please call **(530) 671-8699,** and we will do our best to try and resolve any issues as quickly as time will allow.

**TENANT PORTAL ALLOWS YOU TO DO THE FOLLOWING**

**View your financials/payments**

**Submit maintenance request**

**Make online rent payments**

**Update tenant information**